

BODY-TORQUE

TERMS & CONDITIONS

1. Six week courses are charged at £48.00 and seven week courses at £56.00 (£8.00 per session) and include VAT at the standard rate. 1:1 classes are £45.00 including VAT.
2. A client wishing to rebook a place on the next course has the opportunity to return their booking form and payment the week before the end of the current course to take priority over those on a waitlist. Places for the next course will be on a “first come, first served” basis once the current course has finished.
3. Specific booking forms will be available to download from our website and booking forms are given out in the penultimate class for those without internet access. A place on a course cannot be confirmed unless a booking form has been completed and payment has been processed. Post-dated cheques cannot be accepted except by special arrangement.
4. A client may omit payment for any sessions which they know in advance they are unable to attend. This should be noted on the booking form. However, where courses are over-subscribed, priority will be given to clients who are booking a full course.
5. After the start of a course, if clients find they cannot attend a session they should give reasonable notice, so that their place can be made available to another client wishing to make up a missed class. If less than 24 hours notice is given we will only be able to allow a client to make up the missed class elsewhere if the space is reallocated. If clients do not advise us of their absence we now have little space available on many of the courses, therefore if notification of absence is not made in advance, it will not be possible for a client to make up their missed class elsewhere. Missed classes should be made up at a different venue and time and are valid for four weeks. Missed classes not made up within the current course can only be made up if a new course is booked. Missed classes cannot be carried over to the same class on the next course.
6. Payment can be made by cheque or direct transfer (please ask for bank details). Refunds or credits are not normally given, but are at our discretion in exceptional circumstances.
7. As well as a booking form, clients should complete and return an Application form and PAR-Q (Physical Activity Readiness Questionnaire) screening form before joining a course. This information will not be disclosed to any third party.
8. It is the client’s responsibility to advise the instructor if there has been any change to their health, particularly if the change would mean that they can answer “yes” to any of the questions on the PAR-Q screening form. It is also the client’s responsibility to advise of change of address, e-mail address or telephone number or change to next of kin contact details.
9. These Terms & Conditions are subject to change without notice.

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www.body-torque.co.uk